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| <p>emailed to PPG members.</p> <p>Road Markings at St Lukes: there is no central reservation for anyone turning right from the A6 into St Lukes Hospital and it does not feel very safe without a central refuge. Also considered to be poorly marked for anyone new to the area.</p> <p>There has not been anticipated complaints regarding car parking at St Lukes. Patients attending are transient and leave following their appointment.</p> <p>Julie Cromack: Once it is known when The Bosworth Surgery Opening will be, an opening ceremony will be planned.</p> <p>Welford Surgery: currently held in Welford Village Hall, the premises are not ideal but clinics will continue there.</p> <p>The new Bosworth Surgery: On Thursday 22nd May the CQC (Care Quality Commission) are due to inspect the new surgery to ensure the premises meet their standards.</p> <p>The policies from the old surgery will be transferred and amended in line with the new surgery.</p> <p>There will be publicity when the surgery opens and an official opening ceremony.</p> <p>Brian asked about a prescription which he was told would be at The Medical Centre but when he came to collect it was at The Bosworth Surgery. It was thought this was human error and apologies given to Brian.</p> <p>Brian asked about 2018 Flu Vaccinations: Dan said that we have been instructed to use certain vaccinations this year some of which will not be available until mid-October. Different age groups will require different vaccines.</p> <p>Hydrotherapy Pool: Annette has tried to contact Alec the owner of Archway House, Receptionists there have not heard anything regarding a pool. Barbara feels there isn't a role for the PPG unless doctors can refer patients to it once it is built.</p> <p>Market Harborough Leisure Centre does not have a hydrotherapy pool, it is felt the water in their swimming pool is not warm enough to benefit patients with fibromyalgia.</p> <p>The minutes were agreed to be a true record of January's meeting.</p> | <p>Natalie</p> <p>Barbara to contact Leics. County Council</p> |
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4. Business & Finance Manager Practice Update

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| <p>The new Bosworth Surgery is complete and ready to move into however there is no N3 connection, this is the secure internet channel required for electronic patient records. This is the fault of BT Openreach</p> | |
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| <p>Barbara had no success regarding defibrillator training but Julie Simpson advised there is a nurse in the practice who does the training?</p> <p>Concern around the volume of patients in the waiting room on Flu Days and the amount of vaccinations/time for these to be done.</p> <p>Previously PPG members helped greet patients and direct them to the correct clinics.</p> <p>If members have any ideas regarding this please let Barbara know.</p> <p>LED screen in waiting room : Jennifer had encountered a patient in the waiting room with poor eyesight who was not able to read the screen, also screen can be obscured by people queuing for the reception desk. There is a TV screen at St Lukes and patients are announced.</p> | |
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Next Meeting: Tuesday 17th July 2018 : 3.30pm until 5.00pm
 at St Dionysius Church Hall, next to The Medical Centre